



Warranty Request Form

Your Name \_\_\_\_\_ Date \_\_\_\_\_

Street \_\_\_\_\_ Phone Number \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Rainbow Sandals will repair or replace your sandals against manufacturing defects, if a problem occurs before either the bottom sole or top sole wear into the middle layer of foam anywhere on either sandal. Self-repairs void the warranty.

**Eastcape, Westcape, T-Street, Bella, Lola, Tango, Gala, North Cove, South Cove, Cloud Collection, Cottons, Escape, Sandiva, Grombows, Kidcapes, Comfort Classics, Mocca Loaf and Mocca Shoes have a 6 month warranty with proof of purchase. Baja Boots have a 12 month warranty with proof of purchase. A receipt must be provided with any of these items or they will not be considered for the warranty.**

Item you are sending in for warranty consideration: \_\_\_\_\_

These Items are not covered under the warranty:	
• Torn Straps	• Wear and Tear
• Cuts, Slashes, Burns, etc...	• Gouged/ ripped material
• Water damage/Sun damage	• Cracked leather or material
• Self-repair	• Oil/petroleum delamination
• Missing materials	• Dog Chew

**Please be advised that if you send in your sandals for warranty consideration and they are not covered there will be a \$7 shipping charge if you would like your sandals mailed back to you.**

Description of problem:

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Additional notes:

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Please mail both sandals, boots, or shoes to us at:

Rainbow Sandals  
 900 Calle Negocio  
 San Clemente, CA 92673

If you are not sure if your sandals qualify for our warranty, please email photos to [Info@RainbowSandals.com](mailto:Info@RainbowSandals.com)