



RAINBOW® SANDALS

We would like to *Thank You* for your order. We are confident you will enjoy wearing your Rainbow® Sandals, The World's Best Made Sandals since 1974!

• RETURN POLICY •

If you need to return your new sandals for either credit or exchange, please fill out this form and attach it to the sandals you are returning.

Web Order # _____ Ship to Name: _____

Address: _____

City: _____ State: ____ Zip Code: _____ Phone: _____

Please check section(s) that apply:

Credit: We will refund the cost of the sandal(s) to the credit card they were charged to, or issue a refund check if the order had been paid by check.

Exchange for: _____

There is a \$7.00 reshipping fee for one pair of sandals on all exchanges, \$2.00 for each additional pair (continental U.S.). You are also responsible for any price difference. You can figure that by looking on the internet @ www.RainbowSandals.com or call Retail Customer Service at (949) 276-4431.

OK to charge card on file.

Charge this card number: _____ Exp: ____ / ____

I would prefer to be called for my credit card information at: _____

Sent check for shipping and/or price difference

Did we send you the wrong sandals? _____

Is there something wrong with the sandals you received? Please explain: _____

Other: Please explain the situation and what you would like us to do: _____

SEND ALL PACKAGES TO:

Rainbow Sandals, Inc. • 900 Calle Negocio • San Clemente, CA 92673

Please insure your package for your own protection

Tel: (949) 276-4431 • Fax: (949) 493-8322 • Email: Sales@RainbowSandals.com

RAINBOW® SANDALS SIZING CHART

| Men's Rainbow Sizes | | Length in Sizing | Children Sizes | Length in Sizing | Kid Capes Sizes | Length in Sizing |
|---------------------|------------|------------------|----------------|------------------|-----------------|------------------|
| XXX Large | (13.5-15) | 13.5" | 3-4 | 5.5" | 3-4 | 5.5" |
| XX Large | (12-13.5) | 12.5" | 5-6 | 6" | 5-6 | 6" |
| X Large | (11-12) | 12" | 7-8 | 6.75" | 7-8 | 6.75" |
| Large | (9.5-10.5) | 11.5" | 9-10 | 7.25" | 9-10 | 7.25" |
| Medium | (8.5-9.5) | 10.75" | 11-12 | 8" | 11-12 | 8" |
| Small | (7.5-8.5) | 10.5" | 13-1 | 8.5" | 13-1 | 8.25" |
| | | | 2-3 | 9" | 2-3 | 9" |
| | | | 4-5 | 9.5" | 4-5 | 9.25" |

| Women's Rainbow Sizes | | Length in Sizing | Men's Sizing | (Whole Sizes) | Women's Sizing | (Whole Sizes) |
|-----------------------|-------------|------------------|---------------------|---------------|-----------------|---------------|
| 11 | (10.5-11.5) | 12" | East Cape | 7-14 | West Cape | 6-10 |
| 10 | (9.5-10.5) | 11.5" | Baja Boot | 7-14 | Baja Boot | 6-11 |
| X Large | (8.5-9.5) | 11" | MoccaShoe/MoccaLoaf | 7-14 | Comfort Classic | 6-10 |
| Large | (7.5-8.5) | 10.5" | Comfort Classic | 7-14 | Tango, Lola | 6-11 |
| Medium | (6.5-7.5) | 10" | Bula Bay | 7-14 | Sandiva, Cloud | 6-10 |
| Small | (5.5-6.5) | 9.5" | North/South Cove | 7-14 | Riviera, Gaga | 6-10 |

PLEASE NOTE: The **SIZING CHARTS** above should only be used as a guideline, as each individual foot varies in width, arch height, and bone structure. On initial fit, the sandal should **FIT SNUG**. This in turn results in a much better fit after the sandal breaks in. This is due to the foam forming to the individual foot and the straps stretching. Each pair of sandals may vary slightly, because they are all **HAND MADE AND CRAFTED WITH PRIDE**.

RAINBOW® GUARANTEE

Rainbow® Sandals will repair or replace your sandals due to manufacturing defects before the top or bottom wears through anywhere into the next layer.

Sandals Covered under the "RAINBOW® GUARANTEE"

The Strands • The Bentley • Premier Leather Sandals • Classic Leather Sandals • Twisted Sister • Hemp • 401ALTSN
Crystal Collection • Classic Rubber • The Poche (Burlap)

If the sandals are not covered under the "RAINBOW® GUARANTEE" then they have a 6 month guarantee.

All sandals will be covered for the time of 6 months against defective materials and workmanship which occur outside of normal wear and tear. (Proof of Purchase Required)

COVERED UNDER THE RAINBOW GUARANTEE

Pulled Straps



Delaminating layers



Pulled toe strap



NOT COVERED UNDER THE RAINBOW GUARANTEE

Worn out sandals



Torn toe straps



Torn side straps



Damage due to petroleum based products.



Dog chews



PLEASE NOTE: No damaged sandals are to be replaced by the store. All sandals needing repair or replacements due to manufacturing defects must be mailed to Rainbow® Sandals directly. Repaired or replaced sandals will be returned within 15 days of receipt.

PLEASE NOTE: We do not ship any merchandise through the post office.

PLEASE NOTE: If it is necessary to return a pair of non-guaranteed sandals which have been received at the factory, the customer will be required to pay for the return postage, which in most cases will be \$7.00